



NETTLEWORTH INFANT AND NURSERY SCHOOL

PARENT, CARER, VISITOR CODE OF CONDUCT

We nurture, we flourish, we achieve

Author / Contact:	D Hyslop
Publication Date:	July 2020
Reviewed by:	Debbie Hyslop October 2023
Next Review Date:	October 2024 (or sooner in response to significant change in legislation and / or whole school practice)
Approved/Ratified by:	Staff and Governors at Nettleworth Infant School and Nursery

Rationale

At Nettleworth Infants and Nursery School, we are very fortunate to have supportive and friendly parents and carers. Our parents and carers recognise that educating children is a process that involves an effective partnership between the home and school, and understand the importance of good working relationship to equip children with the necessary skills for adulthood. For these reasons we welcome and encourage all parents/carers to participate fully in the life of our school

The purpose of this guidance is to provide a reminder to all parents, carers and visitors to our school about the expected conduct. This is so we can continue to ensure that children progress and achieve in an atmosphere of mutual understanding and to ensure a safe and positive school environment for every child and adult working in or visiting our school.

Guidance

As well as following the guidance set out in our School Policies, we expect parents, carers and visitors to:

- * Understand that both teachers and parents need to work together for the benefit of their children.
- * Approach the school to resolve any issues or concerns about any aspect of school life to discuss and clarify specific events in order to bring about a positive solution.
- * Support the respectful ethos of our school by setting a good example in their own speech and behaviour towards all members of the school community
- * Correct their own child's behaviour appropriately, using positive reinforcement behaviour strategies, especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour (see appendix 1)
- * Support the safeguarding of all children by delivering and collecting children via the school entrances and playground, and not entering the school building unnecessarily. If parents require the services of the school office, please enter through the main gate and go straight to the office.

- * Allow reasonable time for staff to make the necessary arrangements for appointments if a longer discussion about an issue is required.
- * Respect the school environment by looking after and returning any borrowed equipment, for example reading books.

In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:

- * Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds including after school activities (refer to appendix 1 examples given).
- * Approaching someone else's child in order to discuss with them or to reprimand them because of their actions towards their own child. This could be interpreted as an assault and may have legal consequences.
- * Smoking and consumption of alcohol or drugs on site.
- * Allowing dogs or other animals to foul on the school premises.

Parking

Please allow sufficient time to park and bring your child into school to allow the commencement of the school day without disruption and unnecessary delay. We respectfully request that parents and carers using vehicles park considerately and do not block the drives of our local residents or block pavements. Also, please be aware that the markings outside school entrances are legally enforceable and must not be used to park on.

We would like to remind all parents/carers that when dropping off or collection of your child /children, the school staff car park must not be used. This has a limited number of spaces so we would appreciate that parents and carers do not park on the school site. This will also help to keep our children safe as they walk down the school drive.

Appendix 1 Examples

- * Using loud/or offensive language, swearing, cursing, finger pointing, using profane language or displaying temper.
- * Threatening to do actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carers or pupil regardless of whether or not the behaviour constitutes a criminal offence.
- * Damaging or destroying school property.
- * Abusive or threatening e-mails or text, voicemail, phone messages or other written communication

* The use of physical aggression towards another adult or child. This includes physical punishment against your own child on school premises.

Should any of the above behaviour occur on school premises the school may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the school grounds.

Inappropriate use of social networking sites

Parents/carers are discouraged in making inappropriate posts and comments on social media sites in relation to Nettleworth Infant and Nursery School and its staff.

Defamation is a legal concept that has serious implications. Posts or comments that could potentially be inappropriate or damaging to the reputation of the school, or an individual, will be taken seriously and could lead to us having to take further action in the future.

How concerns can be reported:

- * Making an appointment with a specific teacher
- * Contact the school office- 01623 455940
- * Making an appointment to see our Head Teacher.
- * E-mail via office24@nettleworth.notts.sch.uk
- * Contacting the Chair of Governors via the school office.

Once again, we would stress that we appreciate your feedback, as it is invaluable to the continued improvement of Nettleworth Infant and Nursery School. If an issue is brought to our attention in an appropriate way then we will be able to deal with this in the proper manner.

The school also has a complaints procedure that is available from the school office and can be located on our school website. Any concerns or complaints can be resolved by coming through the proper channels. We want to work with you to manage issues effectively to resolve things in the best possible way for all concerned.

We trust that parents and carers will assist our school with the implementation of this guidance and we thank you for your continued support of the school.